



Bromsgrove District Annual Community Survey 2023

Welcome to our 2023 Annual Bromsgrove Community Survey. The survey is open to anyone who is a permanent resident of Bromsgrove. The aim is to gather your views and opinions about the issues affecting residents across the district of Bromsgrove, District Council Services, and the local area.

The survey should take approximately 5 minutes to complete. The closing date for responses is 5pm Friday 10 November 2023.

Thank you in advance for your taking your time to complete this survey.

Our Engagement Privacy Statement is at the end of the survey

1. About Your Neighbourhood, the Ward, and the District

1. Please tell us which Ward you live in. (www.bromsgrove.gov.uk/online-maps/bromsgrove-ward-boundaries.aspx)

Select Ward

Alvechurch South	<input type="checkbox"/>	Cofton	<input type="checkbox"/>	Perryfields	<input type="checkbox"/>
Alvechurch Village	<input type="checkbox"/>	Drakes Cross	<input type="checkbox"/>	Rock Hill	<input type="checkbox"/>
Aston Fields	<input type="checkbox"/>	Hagley East	<input type="checkbox"/>	Rubery North	<input type="checkbox"/>
Avoncroft	<input type="checkbox"/>	Hagley West	<input type="checkbox"/>	Rubery South	<input type="checkbox"/>
Barnt Green & Hopwood	<input type="checkbox"/>	Hill Top	<input type="checkbox"/>	Sanders Park	<input type="checkbox"/>
Bromsgrove Central	<input type="checkbox"/>	Hollywood	<input type="checkbox"/>	Sidemoor	<input type="checkbox"/>
Belbroughton & Romsley	<input type="checkbox"/>	Lickey Hills	<input type="checkbox"/>	Slideslow	<input type="checkbox"/>
Catshill North	<input type="checkbox"/>	Lowes Hill	<input type="checkbox"/>	Tardebigge	<input type="checkbox"/>
Catshill South	<input type="checkbox"/>	Marlbrook	<input type="checkbox"/>	Wythall East	<input type="checkbox"/>
Charford	<input type="checkbox"/>	Norton	<input type="checkbox"/>	Wythall West	<input type="checkbox"/>

2. Overall, how satisfied are you with the following as a place to live?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Dissatisfied	Don't Know
Your neighbourhood?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your local area/ward?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The District?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

3. How strongly do you feel you belong to your neighbourhood?

- Very strongly
- Fairly strongly
- Not very strongly
- Not at all strongly
- Don't know

Comments:

4. How satisfied are you with the following in your neighbourhood?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know
Cleanliness e.g. litter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grass cutting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hedge maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Waste and recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

	I agree strongly	I agree	I neither agree nor disagree	I disagree	I disagree strongly	Not relevant to me
My local area (within a 15min walk) is safer than other areas in Bromsgrove	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I feel people from different backgrounds get on well in my area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am treated with dignity and respect in the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

7. Have you or a member of your household been the victim of a crime, anti-social behaviour and/or harassment?

	No	Yes, in the last 12 months	Yes, between 1 and 5 years ago	Yes, more than 6 years ago
A crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Anti-social behaviour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Harassed because of your race, religion, sexual orientation, gender identity or disability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

Comments:

10. Are you generally happy with the level of customer care you receive from the District Council?

- Yes
- Somewhat
- No
- Not applicable

If 'Somewhat' or 'No', please let us know why

11. The council is committed to making sure the services we provide promote equal opportunities to help us make sure everyone is treated fairly as set out on the Equality Act 2010.

What are the most important issues for you when it comes to equalities?

12. Please let us know your views about housing provision and services in the District.

	Yes	No
Are <i>you</i> concerned about the affordability of housing within Bromsgrove District?	<input type="checkbox"/>	<input type="checkbox"/>
Are <i>you</i> aware that Bromsgrove District Council delivers a service to help residents find accommodation?	<input type="checkbox"/>	<input type="checkbox"/>
Are <i>you</i> aware the Council can help tenants who are experiencing problems with their private landlord concerning disrepair in their home?	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

15. Do you take part in any activities to improve or maintain your physical and mental/emotional health?

Please tick all that apply

- Informal activity e.g. walking, gardening, hobbies, socialising
- Formal activity e.g. organised, classes, & clubs, sports, crafts
- Vocational learning e.g. courses, music lessons, education, new skills, workshops
- Professional learning e.g. HNC, degree
- Community contribution e.g. volunteering, charity work, part of a community group
- I don't currently take part in any activity

Comments:

16. Across Bromsgrove many people in the community are supported by individuals and/or groups volunteering their time, skills and expertise. There are great examples of local groups and individuals setting up community facilities such as local shops, transport schemes or supporting vulnerable people and we would really like to hear about them.

In the last 12 months, have you given any unpaid help to a neighbour, someone in the community, to a group, club or organisation in your local area?

- Yes
- No

Comments:

17. To what extent do you agree or disagree with these statements?

	I agree strongly	I agree	I neither agree nor disagree	I disagree	I disagree strongly	Not relevant to me
I am able to manage my household finances.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I know how to access care/support for myself or those I care for	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

18. Are you concerned about the following at the moment?

Please tick all that apply

	For yourself	For your family	For your local community
Financial situation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Housing circumstances	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mental health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relationships	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Loneliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	For yourself	For your family	For your local community
Risk of Infection (COVID-19)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (Please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other:

5. Bromsgrove District Council Priorities

19. We understand that all the following are important topics. Please tell us which five of the following you feel should be given priority by Bromsgrove District Council next year?

To select your top 5 priorities enter '1, 2, 3, 4 and 5' in the boxes next to your priorities where 1 is your highest priority. Once you have made your selection, the total at the bottom of the question should equal 15.

Support the development and delivery of appropriate housing in the District	<input type="checkbox"/>
Ensure housing in the District is of good quality and affordable	<input type="checkbox"/>
Reducing homelessness	<input type="checkbox"/>
Support people to live independently	<input type="checkbox"/>
Providing welfare and financial support to help residents in maximising income/reducing debt	<input type="checkbox"/>
Healthy lifestyles and well-being, including mental health	<input type="checkbox"/>
Support and empower families and communities	<input type="checkbox"/>
Build sustainable communities and neighbourhoods	<input type="checkbox"/>
Empower residents to get involved	<input type="checkbox"/>
Supporting the community and voluntary sector	<input type="checkbox"/>
Community safety	<input type="checkbox"/>
Provide well maintained community parks and open spaces	<input type="checkbox"/>
Maintenance of the landscape and environment	<input type="checkbox"/>
Support culturally diverse events and arts activities	<input type="checkbox"/>
Bromsgrove's cultural heritage	<input type="checkbox"/>
Local economic development and employment	<input type="checkbox"/>
Waste and recycling	<input type="checkbox"/>
Environmental sustainability	<input type="checkbox"/>
Transport, travel and congestion	<input type="checkbox"/>
Total adds up to:	15

Comments:

6. Anything else?

20. Please tell us anything else you wish us to understand about living in Bromsgrove District.

7. About You

Please complete these questions which will help us to see if there differences between the views of different residents. These questions are not compulsory and all the information you give will be kept completely confidential.

21. What is your current housing status?

- Owner
- Mortgaged
- Part rent/part buy
- Private renting
- Council tenant
- Social housing
- Living with relatives
- Prefer not to say
- Other (please specify):

22. Which best describes your gender?

- Female
- Male
- Prefer not to say
- Prefer to self-describe and write below

23. What was your age in years on your last birthday?

Please leave blank if you prefer not to say

24. Do you have any long-standing health condition or disability?

(Long-standing means anything that has troubled you over a period of at least 12 months or that is likely to affect you for at least 12 months)

- Yes
- No
- Prefer not to say

25. Which best describes your ethnicity?

- White English/Welsh/Scottish/Northern Irish/British
- Any other White background
- Mixed or Multiple ethnic groups
- Asian or Asian British
- Black, African, Caribbean or Black British Arab
- Prefer not to say
- Other ethnic group (please write below)

26. Which best describes your religion or belief?

- Atheist
- Buddhist
- Christian
- Humanist
- Hindu
- Jewish

- Muslim
- Pagan
- Sikh
- No religion/belief
- Prefer not to say
- Prefer to self-describe (please write below)

27. Which best describes your sexual orientation?

- Bisexual
- Heterosexual
- Lesbian or Gay
- Prefer not to say
- Prefer to self-describe (please write below)

8. Bromsgrove Community Panel

28. Are you a member of the Bromsgrove Community Panel?

- Yes
- Don't know
- No

29. If you're not currently a member of the Community Panel but would be interested in joining, it's easy to take part, and you can do as little or as much as you like, please provide your details below.

As a Local Authority we collect, hold and process information supplied by you in accordance with the Data Protection Act, to allow us to provide services effectively. Your details will only be used for this purpose and will not be linked to your responses.

Forename

Surname

Your residential address

E-mail address

I confirm I am a resident of Bromsgrove AND I am aged 18 or over (Enter 'Yes' or 'No')

Thank you for taking the time to complete our Community Survey.

Please return your survey by 5pm on Friday 10 November 2023 to

**Policy and Performance
Parkside
Market Street
Bromsgrove
Worcestershire
B61 8DA**

Bromsgrove District Council Engagement Privacy Statement

What information do we collect?

We collect some or all the following information for us to understand the demographics of our customers.

- Age
- Gender
- Disability
- Race
- Religion/Belief
- Sexual orientation
- Postcode

Why we collect your data

We want to deliver the best service to our customers; therefore, we need to use information to manage the quality of our services. The information we collect will be used to understand the demographics of our customers and to improve customer satisfaction and to improve services.

How we collect your data

We are collecting your information via the use of a customer satisfaction survey. This will be used to improve services, however as this is an anonymous survey, it will not be linked back to you as an individual.

When we'll share your data

We will share this data with the Team responsible for delivering the service. However, due to the anonymity of the survey, no personal data will be submitted, therefore it will not be linked back to you as an individual.

Know your rights

No personal data is submitted as part of this customer satisfaction survey that can be linked back to you as an individual. However, if you have any queries or concerns regarding data protection matters, please email information.manage@bromsgroveandredditch.gov.uk Information regarding all your rights can be found [here](#)

How long do we keep your information for?

We will retain the survey responses for 5 years from when the survey closes, unless we have stated it will be earlier.